

# BRAND Repair and Calibration Service

– Order –



BRAND GMBH + CO KG | Otto-Schott-Str. 25 | 97877 Wertheim | Germany

## BRAND GMBH + CO KG

– Maintenance and Calibration Service –

Otto-Schott-Str. 25  
97877 Wertheim

service@brand.de  
F +49 9342 808 91290

Calibration is offered for instruments listed below, made by BRAND or from other manufacturers.

Repair and maintenance is provided only for BRAND instruments.

Customers from countries outside Germany:

Please contact us so that we can make you a suitable offer before sending any instruments.

## Calibration costs for sent in Liquid Handling Instruments

Prices as of 01.01.2024 All prices are recommended sales prices in € without VAT	Calibration price per unit	Calibration DAkKS- accredited (ISO 17025) price per unit
<b>Single-channel piston-operated pipettes, variable Dispensers (bottle-top), variable   Piston-operated burettes</b>	<b>69.65 €</b>	<b>122.80 €</b>
Maintenance and cleaning (BRAND instruments only)	28.40 €	28.40 €
Additional certificate documenting status before maintenance	30.65 €	55.25 €
<b>Single-channel piston-operated pipettes, fixed volume Dispensers, fixed volume</b>	<b>50.05 €</b>	<b>88.05 €</b>
Maintenance and cleaning (BRAND instruments only)	28.40 €	28.40 €
Additional certificate documenting status before maintenance	23.05 €	41.60 €
<b>Multichannel piston-operated pipettes, 4 or 8 channels</b>	<b>95.85 €</b>	<b>225.35 €</b>
Maintenance and cleaning (BRAND instruments only)	62.00 €	62.00 €
Additional certificate documenting status before maintenance	59.10 €	103.25 €
<b>Multichannel piston-operated pipettes, 12 channels</b>	<b>130.65 €</b>	<b>250.55 €</b>
Maintenance and cleaning (BRAND instruments only)	83.05 €	83.05 €
Additional certificate documenting status before maintenance	80.10 €	137.65 €
<b>Repetitive dispensers (Stepper)   Titration systems</b>	<b>69.65 €</b>	<b>122.80 €</b>
Maintenance and cleaning (BRAND instruments only)	28.40 €	28.40 €
Additional certificate documenting status before maintenance	30.65 €	55.25 €
Calibration certificate for each additional dispensing cartridge or each additional Dispenser-Tip	<b>30.65 €</b>	<b>55.25 €</b>
<b>Pipette Leak Testing unit – PLT unit</b>	<b>112.25 €</b>	
Additional certificate before firmware update	41.00 €	

With repetitive dispensers, extended operational testing is done instead of maintenance (BRAND instruments only).

As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

The management system of BRAND GMBH + CO KG is certified according to DIN EN ISO 9001.  
For DAkKS-accredited calibration the requirements of DIN EN ISO/IEC 17025 are also met  
(D-K-18572-01-00, accredited by the DAkKS – Deutsche Akkreditierungsstelle GmbH).

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Customers from countries outside Germany:

Please contact us so that we can make you a suitable offer before sending any instruments.

## Calibration costs for sent in Liquid Ends of Liquid Handling Station

Prices as of 01.01.2024 All prices are recommended sales prices in € without VAT	Calibration price per unit	Calibration DAkkS- accredited (ISO 17025) price per unit
<b>LHS Liquid End, Single-channel</b>	<b>87.10 €</b>	<b>147.35 €</b>
Maintenance and cleaning (BRAND instruments only)	35.50 €	35.50 €
Additional certificate documenting status before maintenance	38.20 €	66.30 €
<b>LHS Liquid End, Multichannel</b>	<b>119.80 €</b>	<b>300.65 €</b>
Maintenance and cleaning (BRAND instruments only)	77.50 €	77.50 €
Additional certificate documenting status before maintenance	73.85 €	123.05 €

The Liquid Ends are calibrated in accordance with In-house procedure SOP 1935 and rated in accordance to DIN EN ISO 8655.

## Calibration costs for sent in Volumetric Instruments made of glass or plastic

Prices as of 01.01.2024 All prices are recommended sales prices in € without VAT	Calibration DAkkS- accredited (ISO 17025) price per unit
<b>Burettes</b>	<b>80.45 €</b>
<b>Bulb pipettes</b>	<b>73.55 €</b>
<b>Graduated pipettes</b>	<b>80.45 €</b>
<b>Volumetric flasks</b>	<b>73.55 €</b>
<b>Graduated cylinders</b>	<b>73.55 €</b>
<b>Oxygen flask, Winkler pattern (150 + 300 cm<sup>3</sup>)</b>	<b>73.55 €</b>
<b>Density bottle of glass, without thermometer (1 cm<sup>3</sup> - 100 cm<sup>3</sup>)</b>	<b>74.85 €</b>

As standard, volumetric instruments made of glass are calibrated in accordance with DIN EN ISO 4787 and rated in accordance with the relevant standard.

The management system of BRAND GMBH + CO KG is certified according to DIN EN ISO 9001.  
For DAkkS-accredited calibration the requirements of DIN EN ISO/IEC 17025 are also met  
(D-K-18572-01-00, accredited by the DAkkS – Deutsche Akkreditierungsstelle GmbH).



**Delivery Address:**

\_\_\_\_\_  
Name

\_\_\_\_\_  
Clinic | Company

\_\_\_\_\_  
Institute | Dept.

\_\_\_\_\_  
Street | P.O.

\_\_\_\_\_  
Postal Code | City

\_\_\_\_\_  
Telephone | Fax

\_\_\_\_\_  
E-Mail | Internet

\_\_\_\_\_  
BRAND customer number (if known)

**Billing address, if different:**

\_\_\_\_\_  
Name

\_\_\_\_\_  
Clinic | Company

\_\_\_\_\_  
Institute | Dept.

\_\_\_\_\_  
Street | P.O.

\_\_\_\_\_  
Postal Code | City

\_\_\_\_\_  
Telephone | Fax

\_\_\_\_\_  
E-Mail | Internet

\_\_\_\_\_  
BRAND customer number (if known)

**Instructions:**

Mark all that apply (prices according to price list on the following page):

In case of a volume-related procedure (adjustment, maintenance, repair), do you require an additional certificate with values in as-delivered condition?  yes  no  
(Recommended in accordance with DIN EN ISO/IEC 17025 for DAkkS-accredited calibrations)

**Repair**

Repair (for BRAND equipment, if necessary)  yes  no  
(Please describe the detected defects in the table below.)

Repair without cost estimate possible until:  50 €  
 75 €  
 100 €  
 always prepare cost estimate

**Calibration**

Type of calibration  Calibration  
 Calibration DAkkS-accredited (ISO 17025)

Maintenance and cleaning (for BRAND equipment, before calibration)  yes  no

Reminder service: Would you like us to remind you when equipment is due for the next calibration, in accordance with your requirements?  yes  no  
(If yes: please note the desired calibration cycle in the table below)

We recommend that calibrations be carried out using original manufacturer consumables.  
For devices from other manufacturers, please send us a sufficient quantity of any consumables to be used (e.g. pipette tips).

Instrument Description	Serial Number	Calibration Cycle	For Repair: identified defect

Date

Signature



## Declaration on the Absence of Health Hazards

To be sent together with the instruments or via Mail to [service@brand.de](mailto:service@brand.de).

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We are required by law to protect our employees against hazards caused by contaminated equipment. We therefore ask for your understanding that we cannot carry out any calibration | repair unless this declaration is submitted completed and signed.

Customers from countries outside Germany:

Please contact us so that we can make you a suitable offer before sending any instruments.

Re: Instrument Consignment dated \_\_\_\_\_ | Re: Delivery Note No. \_\_\_\_\_

The Undersigned hereby declares:

- + that the instruments have been carefully cleaned and decontaminated before shipment.
- + that the instruments pose no danger through bacteriological, chemical, radiological and / or viral contamination.

Application:

\_\_\_\_\_

Media used:

- Acids
- Alkalis
- Solvents
- Serum, blood
- \_\_\_\_\_

Measures for decontamination:

\_\_\_\_\_

\_\_\_\_\_

Company | Laboratory

Tel. | Fax | E-Mail

\_\_\_\_\_

Name

\_\_\_\_\_

Position

\_\_\_\_\_

Date, legally binding signature